



## ACCESSING SERVICES DURING THE CORONAVIRUS (COVID-19) PANDEMIC

To mitigate the spread of the CORONAVIRUS (COVID-19), the PA CareerLink® Delaware County is currently CLOSED. Any additional changes to our office status will be published on <https://www.facebook.com/delco.jobs> and on our voice mail.

This guide has been created to ensure that you can continue to access necessary resources. Please direct your program specific inquiries to the appropriate Partner and/or Contact Person as many of these services can be accessed while our office is closed.

Service/Program	Organization/Partner	Contact Person/Phone	Web Page or Email Address
RESEA Program as required by UC Services by PA Labor & Industry	PA CareerLink® Delaware County	Robert Santiago	<a href="mailto:rosantiago@pa.gov">rosantiago@pa.gov</a>
Employer Job Postings in PA CareerLink®	PA CareerLink® Delaware County	Robert Santiago	<a href="mailto:rosantiago@pa.gov">rosantiago@pa.gov</a>
Apply for Jobs on PA CareerLink®	PA CareerLink® Delaware County	Apply at <a href="http://www.pacareerlink.pa.gov">www.pacareerlink.pa.gov</a>	
PA CareerLink Website Navigation Assistance for Job Seekers Staff is available to assist with enrollment into PA CareerLink®. Staff can also assist with password/account retrieval and answer questions related to job search.	PA CareerLink® Delaware County	Robert Santiago	<a href="mailto:rosantiago@pa.gov">rosantiago@pa.gov</a>
Remote Career Guidance and resume writing assistance.	PA CareerLink® Delaware County	Susan Bond	<a href="mailto:sbond@dccc.edu">sbond@dccc.edu</a>
Veteran Services – Case Management Services/Job Search and General Questions	PA CareerLink® Delaware County	Norman Moore	<a href="mailto:Nomoore@pa.gov">Nomoore@pa.gov</a>



Service/Program	Organization/Partner	Contact Person	Contact Email
Trade Act Services for Job Seekers	PA CareerLink® Delaware County	Vincent Flannery	<a href="mailto:Vflannery@pa.gov">Vflannery@pa.gov</a>
Filing an Initial Claim for UC	Unemployment Compensation	File an Initial Claim or download a paper application at <a href="http://www.uc.pa.gov">www.uc.pa.gov</a>	<a href="mailto:uchelp@pa.gov">uchelp@pa.gov</a>
Questions for current or Existing Unemployment Compensation Claim	Live CHAT: <a href="http://www.uc.pa.gov/Chat/index.aspx">www.uc.pa.gov/Chat/index.aspx</a> or email: <a href="mailto:uchelp@pa.gov">uchelp@pa.gov</a>		By Phone: 1-888-313-7284 (M,T,TH -8 am – 4 pm) (W – 12 pm – 6 pm) (F – 8 am – 12 pm)
Unemployment Compensation Debit Card Questions	ReliaCard	1-888-233-5916	n/a
Legal Services Legal advice and direct representation in court. Office meetings by appt only.	Legal Aid of SEPA	Contact via phone or apply online 1-877-429-5994 9 am – 1 pm	Apply online: <a href="http://www.lasp.org">www.lasp.org</a>